



Talk2M Go

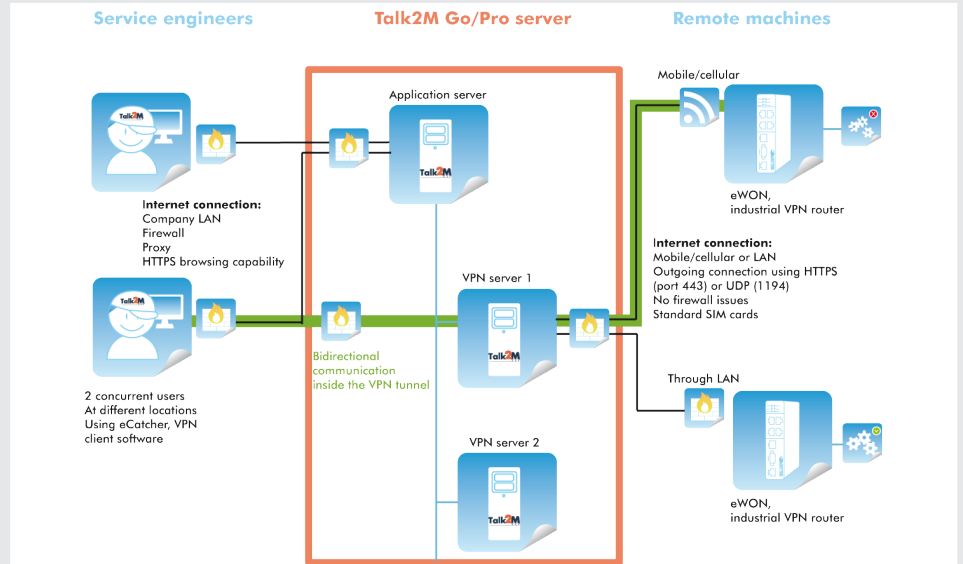
ENHANCED REMOTE MAINTENANCE PLATFORM

HIGHLIGHTS

- For OEMs and machine builders
- Multiple users
- Mission critical SaaS (software as a service) hosting
- Over broadband or mobile Internet
- Immediate setup
- Connection traceability and full reporting itemized by machine
- Secure VPN access to machines
- Easy deployment and IT friendly
- Usage-based pricing model
- Online invoice viewer
- Easy Web administration portal

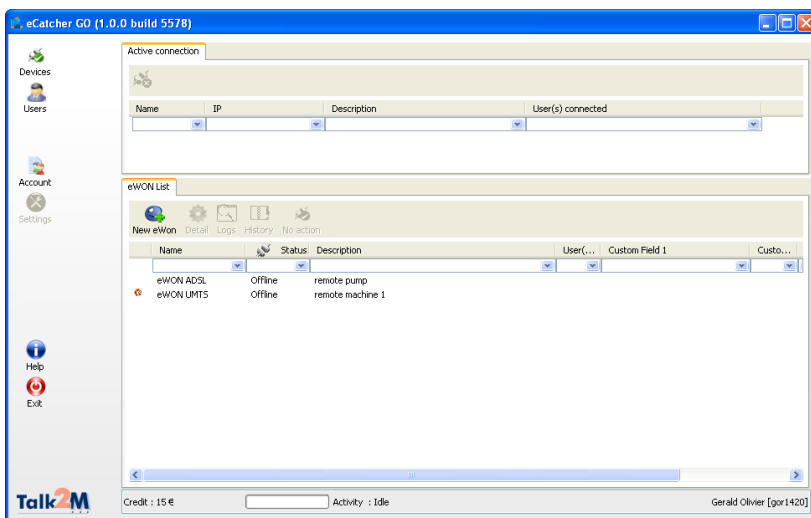
TYPICAL APPLICATIONS

- Teleservice and PLC remote maintenance
- Remote diagnosis and monitoring of machines and assets



Talk2M Go gives machine builders and system integrators a professional Internet remote maintenance platform. It provides secure on-demand access to hundreds of remote machines and devices. Combined with eWON devices, it enables perfect integration with a large variety of PLCs and automated devices.

Hosted on a mission-critical Internet provider and contractually secured by an SLA, Talk2M Go provides a professional remote maintenance platform with all the security, reliability and traceability required by industrial applications. Fully detailed machine connection reporting is available at my.talk2m.com, the Talk2M Go Web portal. With a pay-per-use pricing model, Talk2M Go minimizes operating costs as well as your initial



investment. It shortens your project go-live time and time to market. Single-click upgrade to Talk2M Pro secures your investment and makes Talk2M Go an excellent first step.

eCatcher Pro, the VPN client of Talk2M Go, provides an intuitive user interface for accessing multiple WON devices over the Internet. eCatcher Pro is your eWON address book and single-click access tool for your machines worldwide.



Access server	Communication with the access server is performed using a Web service implemented with the XML-RPC protocol (over HTTPS) Due to the availability of several VPN servers, the Talk2M Go client eCatcher Pro connects to the access server in order to know which VPN server it should connect to and receive information about the account, user, certificate, etc.
VPN servers	The VPN security model uses SSL/TLS for session authentication and the IPSec ESP protocol for secure tunnel transport over UDP. It supports the X509 public key infrastructure (PKI) for session authentication, the TLS protocol for key exchange, the cipher-independent EVP interface (DES, 3DES, AES, BF) for encrypting tunneled data, and the HMAC SHA1 algorithm for authenticating tunneled data.
VPN tunneling	Open VPN 2.0 using SSL UDP or HTTPS
Talk2M Go SaaS hosting	Mission critical hosting 500 kbps guaranteed with 1 Mbps burstable 100% uptime on network connection to Internet Maximum 4 hours consecutive downtime 99,6 % annual total system availability
SLA	Talk2M Go services are provided with a Service Level Agreement
Multi-user	Unlimited registered users with a maximum of three concurrent remote connections
Talk2M Go VPN client	eCatcher Pro. Its intuitive user interface is extremely easy to use for managing a huge number of remote devices. The dropdown elements in the eWON list allow the user to narrow down a selection. An integrated filter search mode returns a concise list of suggestions.
Requirements	Hardware: eWON with embedded VPN and eWON firmware version 5.6s1 or higher Software: eCatcher Pro (compatible with Windows XP and Vista)
Mobile/cellular connections	Outgoing connections via HTTPS port 443 or UDP port 1194; compatible with standard SIM cards Includes a smart wake-up mechanism using text messaging (SMS)
ADSL or LAN connections	Outgoing connections via HTTPS port 443 or UDP port 1194; no firewall issues Permanent connection between the eWON unit and the Talk2M Go VPN server
Web administration	Easy Web administration via my.talk2m.com Online invoice viewer Full connection reporting itemized by machine Online credit balance top-up with a credit card
Ordering	Account creation via my.talk2m.com Your credit balance can be topped up via your PayPal account, credit card, international bank transfer, or your local distributor (a list of eWON distributors is available on the eWON website)

Talk2M	Talk2M Free	Talk2M Go	Talk2M Pro
Pricing model	free	pay-per-use	all-inclusive
Nb. of eWON	unlimited	unlimited	unlimited
Nb. of users	1	unlimited	unlimited
Nb. of concurrent connections	1	3	unlimited
Guaranteed bandwidth	no	yes	yes
Mission critical SaaS	no	yes	yes
SLA	no	yes	yes
Connection reporting	no	yes	yes
Access control for users and machines	no	no	yes
Permanent connections	no	no	yes*
Data repository	no	no	yes*
Web API	no	no	yes*

* Not yet available

We Connect



You Select